



COLUMBIA, SOUTH CAROLINA

Frank R. Ellerbe, III

October 26, 2009

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VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Public Service Commission of South Carolina
Synergy Business Park, Saluda Building
101 Executive Center Drive
Columbia, SC 29211

Re: Duke Energy Carolinas/ 2009 Rate Case

Docket No. 2009-226-E

Dear Jocelyn:

Duke Energy Carolinas has determined that it is possible for telephone notice to be given to its customers concerning the scheduled public hearings on its pending application for changes in its rates. The notice will be given using the Company's automated dialing ("reverse 911") system. We plan to make the calls Tuesday through Friday of the weeks of November 2nd and November 9th. Following is the recorded message that the Company proposes to use.

This message is to inform you that the Public Service Commission of South Carolina has scheduled public hearings in response to the application filed by Duke Energy Carolinas, LLC to adjust and increase its retail electric rates and charges. The hearings will begin at 6:00 p.m. in three locations as follows:

Thursday, November 19 at Lakeview Elementary School, 660 Center Street, Greenwood.

Monday, November 23 at the Greenville County Council Chambers, 301 University Ridge, Suite 2400, Greenville.

Tuesday, November 24, 2009 at the Spartanburg County Administration Building Council Chambers, 366 N. Church St., Spartanburg.

The notice of hearing and additional information can be found on the Commission's website at www.psc.sc.gov.

Jocelyn G. Boyd, Esquire October 26, 2009 Page 2

Please let us know if this plan is acceptable. We will be glad to provide additional information or answer any questions you may have.

Yours truly,

ROBINSON, McFADDEN & MOORE, P.C.

Frank R. Ellerbe, III

FRE/lla

CC:

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